Volunteer Role Description

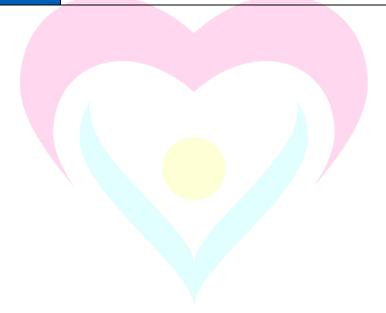


Ward Helper Volunteer

Site:	St Marys Hospital Newport
	Isle of Wight
	PO30 5TG
Placement:	Designated ward areas
Report to:	Voluntary Services
Responsible to:	Voluntary Services Support Officer
Dress Code:	Orange Volunteer T Shirt and smart skirt/trousers
Hours	Minimum of 3 hours per session
	Sessions can be worked flexibly and are available 7 days a week
Department Training	Statutory and Mandatory Training provided
Volunteer will receive:	Claratory and managery framing provided
Purpose/ Summary of Role:	As a Ward Helper you will be based on one of our wards assisting with non-clinical tasks.
Role.	Horr-chilical tasks.
	The aim of the role is to enhance the quality of life and environment of
	the patients by providing social and practical help.
General Tasks of Volunteer:	Key Activities: This role involves but is not limited to:
volunteer.	This fole involves but is not limited to:
	Engaging in conversations with patients
	Making drinks for patients
	Distributing meals
	Interacting with patients such as by playing games and reading
	To undertake any other duties that may be appropriate in respect of a Ward Helper
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Key Attributes:	You'll be friendly and polite.
	You'll be comfortable approaching patients and visitors in a
	confident and caring manner.
	 You'll be sensitive and tactful, with emotional resilience. You'll be reliable and good at time keeping.
	 You'll understand personal and professional boundaries.
	You'll work on own initiative and ask for help when needed.
	You'll understand the importance of confidentiality, but also know
	when to escalate any concerns and to who.To be an active listener
	 To be an active listener To have a positive outlook
	Work with a calm demeanour
	To be approachable
	Non-judgemental character



	 A good sense of humour To be able to "think on your feet" and modify requirements. To be flexible to the needs of the patient
Volunteer guidelines:	 Adhere to the volunteer handbook Any patient identifiable data will need to be securely hidden. Clinical waste/body fluids, needles/instruments/syringes/samples can be handled as long as in the correct containers. No Manual handling ie: lifting.
Signed by Placement Lead:	
Placement Lead contact details	



VOLUNTARY SERVICES

ISLE OF WIGHT NHS TRUST

