

# Isle of Wight Health and Care Plan

## 2019 to 2021 progress



We aimed to...	We achieved...	Work still to do...
Reduce the length of time people stay in hospital.	We reduced the average length of stay from 8 to 6 days by working more closely with social care providers and improving discharge procedures.	Develop a system to address challenges in social care capacity.
Provide better emergency care – meeting the four-hour target.	In June 2021 we achieved the 4-hour target in 90 percent of cases – better than the national average and second in our peer group.	Must maintain operational improvements.
Reduce admissions and the time people are in hospital and away from their homes.	Targeted prevention work in the community has prevented unnecessary admissions and – through the integrated discharge team – the majority of patients have been discharged from hospital to home without delay and with appropriate support.	We continue to refresh the Close to Home Strategy and there will ongoing focus on frailty, the proactive management of long-term conditions and avoidance of admissions by appropriate medication.
Have the right accommodation so people can stay safely in their own home for long as possible.	17 new supported living units and 150 extra care housing units have been provided and two residential homes have been deregistered with residents moving into supported living.	Review of bedded care – with a new focus on independence – in progress.
Have the right care so people can stay safely at home for as long as possible.	New specialist homecare providers are in place for End-of-Life care, Dementia, live-in support, and nurse-led care.	Review of bedded care – with a new focus on independence – in progress.
Have the right equipment so people can stay safely at home for as long as possible.	Improvements made to the community equipment store and referral process – including more staff – and a new online catalogue launched.	Review of bedded care – with a new focus on independence – in progress.

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Have more acute beds available.	By closer working between nurses and social care staff and co-locating services we have released 18 acute beds because more complex patients are being treated in the community.	
Provide better services through strong partnerships.	We teamed up with neighbouring authorities to provide more expertise and resilience in areas including urology, breast, mental health, stroke care, the ambulance service, and all aspects of community care.	We will continue to strengthen these partnerships and explore new ones.
Deliver a fundamental and rapid upgrade to mental health services.	Partnering with Solent NHS Trust, a wholesale review has seen mental health services improve from inadequate to good. The importance of Mental Health is embedded across the service and ours is now the second most improved mental health service in England.	Take the services out to localities across primary and secondary care and health and social care boundaries.
Be more efficient.	Nearly £3million savings achieved by reduced reliance on agency and locum staff and the appointment of 34 full time (equivalent) posts.	