## PRACTICE PROFILE



Area		Location		Contact Number
Laidlaw Community Unit		Laidlaw Community Unit St Marys Hospital Parkhurst Road Newport Isle of Wight PO30 5TG		(01983) 552165
Directorate	Community	•	Review of Profile due	January 2024
Professional Lead	Jenni Edging	ton (HONQ)	Department Manager	Helen Draper
Education Lead			HelenDraper@nhs.net	
Education Lead Contact [	Details		(01983) 552165	
HEI Representative			Please contact the Academic Assessor for the Student	
HEI's using this Learning	Environment		Open University, University of Portsmouth	
Learning Environment Mission Statement		former Laidlaw Day Hospital). The un are medically optimised and no longed deliver personalised, high quality care within an enabling environment, when they can to maintain their independent and The Technology Enabled Care	lity (based on the St Marys Hospital site — it is nursing led and cares for patients who er require acute hospital care. Our aim is to e and ensure a positive patient experience ere patients are encouraged to do as much as ence. We work in collaboration with Age UK am. Age UK provide seven days a week erechnology Enabled Care Team support to ewith technology that enhances quality of life I self-management.	

LEARNING ENVIRONMENT PROFILE	
General Information	The Community Unit operates within the Isle of Wight NHS Trust Community Division.  The unit was set up in January 2020. It initially opened to support a winter resilience plan, but as Covid19 took hold, the criteria of the unit changed and it has remained open to care for patients who are medically optimised and no longer require acute care.
	The Unit cares for patients who are awaiting discharge arrangements to be set up; this might mean a patient is waiting for a package of care to start or to complete their isolation period before returning to a residential or nursing home. We aim to keep our length of stay to a minimum and try to ensure patients have been discharged by their 7 <sup>th</sup> day with us.
	The Unit is nursing led. If medical issues arise, patients can be assessed (by exception) by a visiting doctor or the Consultant Frailty Nurse. The unit has a clear medical escalation process in place; patients who become acutely unwell are transferred back to the main hospital via A&E.
	The unit has a community focus and does not operate as a conventional ward. It facilitates patient independence and delivers patient led care. Where possible the unit will accommodate a patient's normal home routine. We encourage patients to have showers (not bed baths / strip washes) and to dress in their own clothes.
Description of Service and Client Group	Please see attached patient criteria.
	During a covid positive surge, patients dependency is much higher. Patients are often completing an isolation period whilst awaiting to return to nursing home / residential

	homes. They are supported in their post viral recovery and care is tailored to their needs.
	During periods when there is less of a demand around covid, patients are generally higher functioning and there is a bigger emphasis on delivering enabling care.
Description of related services & Client group	The Community Unit works in partnership with the Integrated Discharge Team (IDT) who identify suitable patients in the acute hospital for transfer to the unit. The Unit also works closely with onward Community Services.

LEARNER INFORMATION		
Work Patterns	The Community Unit cares for patients 24 hours a day, 7 days a week. The shift pattern is as follows:  Early: 07:30 to 15:30  Late: 12:00 – 20:00  Long Day: 07:30 – 20:00  Night: 19:30 – 08:00	
Dress Code	IOW NHS Trust dress code policy (available via Isle of Wight Trust Intranet)	
Induction/Orientation programme	<ul> <li>The Unit Lead (or delegated Senior RN) goes through an induction checklist with all new starters including students.</li> <li>Students are offered shadowing opportunities in services that link directly and work in partnership with the Unit.</li> <li>Students are provided time to spend with various disciplines across the unit.</li> <li>Students are able to participate in monthly group supervision on the unit (provided by the Community Practice Educator).</li> </ul>	
Staff / rest room facilities	Staff Room & Breaks  The staff room is located at the front of the unit directly opposite the reception desk; there is a microwave and fridge for staff use. Due to current social distancing restrictions, a maximum of two people are allowed in this room at one time. Masks must still be worn unless a staff member is alone.  Breaks are allocated at the beginning of a shift by the nurse in charge, they are planned carefully to allow for space in the staff room. If staff require a specific break time, this can be discussed with the nurse in charge.	
Expectations during placement	All staff are expected to maintain high standards (the below list is not exhaustive)  Always introduce yourself to patients and if appropriate to their visitors.  Talk to patients and build up professional rapport – get to know patients as individuals.  Don't conduct conversations between yourselves and talk over patients.  Work in way in which promotes patient choice and individualised care.  Promote patient's independence whilst remembering your duty of care. Facilitating independence doesn't mean 'out of sight'. Without being present, you're unable to gage their capability and needs. If they can complete a task themselves – there is no need to do it for them!  Never use personal mobile phones on the unit, they must be left in the staff room and must not be carried in your tunic pocket. They can be used on your breaks. You're welcome to provide the unit telephone number to any emergency contacts.  The uniform policy must always be adhered to.	

## **LEARNING OPPORTUNITIES & RESOURCES**

Recommended reading/Websites	NICE guidelines / pathways

## **Queens Nursing Institute** http://www.qni.org.uk/transition/transition to the district nursing service We expect Every student to Undertake the on-line modules Transition to District Nursing by the end of your Placement. These can be accessed prior to placement. providing-integrated- nursing-framework.p care-for-older-people Queens Nursing Institute <a href="http://www.qni.org.uk/">http://www.qni.org.uk/</a> NHS England http://www.england.nhs.uk/category/home/ The King's Fund Integrated Care http://www.kingsfund.org.uk/topics/integrated-care Getting to Good <u>www.gettingtogood.net</u> District Nurse (DN) is a registered nurse who has undertaken post qualifying **Common Abbreviations** preparation at degree or post graduate level and holds an NMC recordable Specialist Practice Qualification (District Nursing in the Home). Community Matron (CM) Community Matrons are highly experienced, senior nurses who can work closely with the patient, GP's and other professionals to plan and organise patient care. As well as providing nursing care, they will act as a 'case manager' - the single point of contact for care, support and advice. Community Nurse (CN) is a registered nurse- who works in a community setting. Associate Practitioner (AP) is a Band 4 unregistered practitioner who has undergone a higher level of Health Care qualification such as Foundation Degree, and performs some expanded roles and tasks. Health Care Assistant (HCA) is an unregistered practitioner who has undergone training to carry out delegated care tasks. **Advanced Clinical Practitioner (ACP)** Underpinned by the Wessex Advanced Practice Framework. This post is part of the Isle of Wight NHS Trust's priority for developing services for the management of high risk adult individuals with escalating health needs in the community. The focus is to lead and manage care effectively to develop an alternative provision to hospital admission and to facilitate timely safe discharges. A key element of the role is to work in collaboration with other disciplines and agencies to establish a person-centred approach to management of health/social care for these individuals and to promote self-management. Depravation of Liberty (DoL's) http://www.alzheimers.org.uk/site/scripts/documents info.php?documentID=1327 Quality, Innovation, Productivity and Prevention (QIPP) http://ukpolicymatters.thelancet.com/qipp-programme-quality-innovation-productivityand-prevention/ Care Quality Commission (CQC) http://www.cqc.org.uk/

environments

Integrated locality working across health / social / independent/ and voluntary care

Specific learning opportunities

Supported discharges and prevention of admission to hospital Care co-ordination and Care Navigation opportunities Complex assessment of health and social needs Health promotion and promotion of independence and self -care Wound assessment ,treatment and evaluation Acute and chronic disease management Administration of treatment using specialised nursing equipment and medication Continence assessment Catheter care and management Team working Team management including budgeting/ Rota Management / patient allocation **Multidisciplinary Team Meetings Integrated Locality Service meetings** Locality Management Experience In-Reach to Emergency Department and Medical Assessment Unit Ambulatory Care / Urgent care **Assistive Technologies** Intravenous Therapies Specific areas of expertise/clinical skills Measuring Impact: Outcomes and indicators: Contributing to population health needs: Improving the wider determinants of health 2Health improvement 2Health protection Phealthcare public health and preventing premature mortality (Public Health Outcome Framework) Working in partnership with social care to; ②Enhance quality of life of people with care and support needs Delay and reduce the need for care and support ②Ensure people have a positive experience of care 2 Safeguard adults whose circumstances make them vulnerable and protect

	from avoidable harm
Common Assessments / Interventions/Care pathways	pr151020_risk_nursi ng_assess_and_cp_P
	This paperwork is currently undergoing review and will be amended over the next six months to have a more patient centred, individualised and community focus.
Models of practice experience e.g Hub & Spoke,	
Patient Journeys	

**MULTIAGENCY LEARNING OPPORTUNITIES / RESOURCES** 

Multi-professional learners accessing the environment	
Professionals working in the environment	A variety of professional and others from a range of Statutory / Private / Voluntary and Independent Sectors.
Opportunities to meet EU directives (Nursing)	Mental Health/ Leaning Disabilities