

Working together to care for people at or closer to home

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Admission Avoidance Community Transformation

NHS

Isle of Wight
NHS Trust



great people great place



Getting started

- National direction – Five Year Forward View, High Impact Change Model
- Isle of Wight Care Closer to Home Strategy
- An acute hospital is not a ‘safe’ place
- We all know the statistics...
- **Let me introduce you to Mary**
- **How did we support Mary previously?**



Delivering change

- Right clinician, right diagnostic in the right place at the right time
- Virtual Ward and Technology Enabled Care (TEC) support community management
- 740 referrals triaged by specialist paramedics in the ambulance hub
- Multi-professional workforce to meet complex, changing needs of patients
- 461 ambulance dispatches avoided, 366 fewer people taken to the Emergency Department
- Better outcomes and healthcare savings
- **What does it mean for Mary?**



Making an impact

999

 **432**

Ambulance response prevented

347 

ED attendances avoided

£125,280 saved

111

 **29**

Ambulance response prevented

19 

ED attendances avoided

£8,410 saved

From April 2022 to April 2023



Specialist Paramedics triaged
740 Cat 3 and 4 calls

740



This prevented 461 ambulances
from being dispatched

461



Community Rapid Response
dispatched to 37 urgent referrals
from Specialist Paramedics

37

More than £130k saved and ambulances and crews
freed up to respond to other calls

£133,690