

# Working together to improve stroke services

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# Stroke clinical model

Our mission is to provide equitable, quality, sustainable and effective care ensuring our patients, their families and carers are at the centre of everything we do.

1. Aligning service model to ensure equity of service for all patients across both sites
2. Create effective and sustainable acute stroke services
3. Developing joint policies, processes and protocols
4. Investment in technology and innovation in workforce

# Getting started

NHS

Isle of Wight  
NHS Trust



- Robust strategy
- Strong clinical leadership on both sides
- Important to build relationships
- Understand each other's service issues and limitations
- Negotiation and compromise
- Need for some face-to-face meetings
- Involve key stakeholders from the very beginning





# Achievements so far

- Improved service, A rating for quality
- Consultants working across both sites ensures we utilise different strengths and have equity of expertise
- Psychology post for IOW inputting into PHU Stroke service
- Nurse specialist team 0630-midnight 7/7
- 24/7 consultant support for hyper-acute rapid response Stroke services
- Preparation for virtual weekend Stroke ward rounds and TIA clinics at IOW
- Developments in imaging provision in IOW and PHU
- Joint governance, education and training
- Attracted new stroke consultant

great people great place



# Measurable outcomes

- Improved patient experience and outcomes
- Reduced length of stay
- Sustained SSNAP A – well above national average in all domains
- National, regional and local recognition
- Requests from other trusts to advise on the development of their partnerships



Isle of Wight stroke services have received an 'A' star rating - the highest for stroke care in the region in the Sentinel Stroke National Audit Programme (SSNAP).

## Isle of Wight Stroke services win praise for patient care

13th April

HEALTH ISLE OF WIGHT



Stroke care at St Mary's in Newport has won high praise. (Image: Isle of Wight County Press.)



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